

# Responsible Gaming Policy of FPM Invest N.V.

**FPV Invest N.V.**, registration No. 151833, registered address is at Heelsumstraat 51, Curacao; is the Operator of the Website [www.cryptofairplay.com](http://www.cryptofairplay.com).

FPM Invest N.V. is referred to as “cryptofairplay.com”, “We”, “Us”, “Our”, “Management”, “Site”, “Operator” or “Company”.

The Player and registered Account Holder shall be referred to as “You”, “Yours”, “Customer” or “The Player”.

## What is Responsible Gaming?

Losses and consequences of excessive gambling is a reality for some people, and it is important to be aware of the risks that come with gambling. Knowing when to stop is one of the most important aspects of responsible gambling. The Operator offers a wide variety of tools and a unique Player safety system to help You stay in control. Our staff are trained to help guide You whenever extra support is needed.

We want to encourage a culture of positive play where gambling is something fun and happens within each player’s personal limits.

In case You are concerned about Your gambling practices there are a number of guidelines you may find useful:

- try and establish limits for the amounts you want to wager or deposit.
- only play for the fun of it, not to make money.
- only gamble when sober and in a clear state of mind.
- mind that gambling is not advised if you are recovering for any form of dependency or if You are under the influence of alcohol or any other substance including some prescription medication.
- consider how long you wish any wagering session to last before commencing and be sure to keep an eye on the clock.
- make sure you take regular breaks.
- try not to let gambling interfere with your daily responsibilities.
- how does gambling make you feel? If the fun is overshadowed by negative emotions, it may be time to take a break or to start using the tools and support services we offer.

## Our tools

We offer a number of tools to help You plan and control your gambling:

**Keeping track** of how much You play for is something We recommend all our players, and that You can easily do by following your transaction history under Your account.

**Account limits.** In order to avoid excessive gambling the Player will be able to place financial limits on the amount of spending, wagers and deposits. This limit regulates the sum You can spend, wager and deposit on a daily, weekly or monthly basis.

**Reality Check** acts as a reminder during Your game sessions, giving You information of how long you have been logged in for and how much You have won/lost during this time. You can set the time interval at which You want to receive these reminders. Game play is suspended when the check is displayed, and only resumed once You have acknowledged the message, however it will not log You out of the game session.

**The account suspension.** If you want to take a break from gambling, We offer the option of suspending your account for the time you need, giving You some time to cool off and reflect on your gambling situation. This can be actioned under Your Account Settings. The time periods that we offer are 24 hours, 1 week, 1 month, 6 weeks, 6 months or for an indefinite period of

time. Should You wish to close your account for another time period You can always contact Our customer support at [support@cryptofairpay.com](mailto:support@cryptofairpay.com).

You should always be aware, that gambling is a form of recreation and should not be viewed as an alternative source of income or a way to recoup debt. Recognising that you may be developing a gambling problem is the first step to regaining control.

Please bear in mind, that:

- ✓ Gambling should be entertaining and not seen as a way of making money,
- ✓ You should avoid chasing losses,
- ✓ Only gamble what You can afford to lose,

Keep track of time and the amount you spend gambling.

If You require any information relating to this contact our Support [support@cryptofairpay.com](mailto:support@cryptofairpay.com).

### **How do I know if I have a Gambling Problem?**

Determining whether Your gambling is in the safe zone or not isn't always easy. However, there are a few common warning signs that You should be aware of:

- Do you ever play for more than you intend to?
- Does your gambling impact your work or social life?
- Have you tried to cut down or stop without success?
- Have you ever lied or hidden signs of your gambling to family or friends?
- Do you think a big win is the answer to your problems?

If You want help determining the impact gambling has on your everyday life, You can take a self-assessment test.

### **When Your gambling has become a problem**

For those Customers who wish to restrict their gambling, We provide a **voluntary self-exclusion policy**, which enables You to close Your Account or restrict Your ability to place bets or game on the Website for a minimum period of six months.

Once Your Account has been self-excluded You will be unable to reactivate the Account under any circumstances until the expiry of the period chosen under this paragraph.

At the expiry of the self-exclusion period You will be entitled to re-commence use of the Services by contacting [support@cryptofairpay.com](mailto:support@cryptofairpay.com).

### **Independent Organizations**

Gambling problems and the consequences that sometimes come with them can be difficult to handle on your own. That is why we recommend turning to an organization that specializes in helping people with gambling-related issues to get the support needed in such situations.

### **Parental control**

Do you share a computer with children? Always remember to keep your account information and passwords secret. You can download free software that will help protect your

children from online gambling. Our customer support team is always happy to answer any questions You may have about safety and the use of our Website.

### **Are you worried about a family member or friend?**

Consequences of excessive gambling do not only affect the Player, but can also have an impact on family and friends. As an affected other, it can be reassuring to know that there is support for both You and Your loved one. If You are worried about a relative or a friend, we recommend that You reach out to one of the support organizations available.

### **Contact Details**

Please do not hesitate to contact Our customer support team at [support@cryptofairpay.com](mailto:support@cryptofairpay.com).